

ANNUAL SUSTAINABILITY REPORT

REPORTING PERIOD: SEASON 2021

**WASTE MANAGEMENT**

**Waste Streams Recycled in 2021**

- Lamps
- Paper
- Glass
- Batteries
- Frying Oils
- Plastic Chemical Containers

**Waste water treated by the Municipal treatment plant**

**Targets:**

- Retain Recycling streams - Target met
- Connection with Municipal Waste treatment plant - Target met
- Staff training on recycling - Target met

**WATER MANAGEMENT**

**Source:** Fully licensed municipal water usage

**Treatment:** Softening & Chlorination

**Monitoring:**

Pool water:

Ph & Chlorine on a daily basis Microbiologically on a monthly basis

Potable water:

Ph & Chlorine on a daily basis Microbiologically on a monthly basis Chemically on an annual basis

Legionella Spp:

Microbiologically on a monthly basis

**Consumption** - Monitoring on a month to month basis

Total Consumption: 6.542 m<sup>3</sup>

Consumption / guest night: 5.14 m<sup>3</sup> / gn

Uses: Gardens, Rooms, Pools, Housekeeping, Kitchen, Laundry, Farm

### Targets were:

- Staff training - Target Met
- Watering gardens exclusively at night with automated system - Target Met
- Monitoring for leaks on a daily basis - Target Met
- Guest awareness increase through signs, guidelines, towel & linen policy application and notes in rooms - Target Met

## ENERGY MANAGEMENT

### Sources

- Electricity
- Solar Panels

**Consumption** - Monitoring on a month to month basis

- Average Total Consumption / guest night: 21.43 kwh / gn

### Targets were

- Reduction in total consumption / guestnight - Target not met
- Staff Training- Target met
- Guest awareness increase through info in rooms and common areas- Target met
- Staff awareness increase with signs in staff areas and energy consuming facilities (maintenance, laundry) - Target met

## COMMUNITY

- 2/3 of staff hired by the local community
- Promotion of local community in hotel's premises (information at reception)
- Supplies purchased from local companies

Targets were

- Include promotion of local community in annual staff training - Target met
- Tours, interest points, local places, restaurants, shops promoted through our Concierge service both at reception and on our website - Target met
- Retain the high ratio of services supplied through local companies - Target met

## STAFF

- Staff ethnicities: Greek, Italian, Albanian, Pakistani
- No of complaints to management: 0
- No of people Dismissed: 0
- Sustainability related training sessions including
  - Topics covered: Recycling, Environmental Awareness, Use Of disinfectants, Use of Hazardous Chemicals, Hygiene principles, First Aid, General Safety

### Targets were

- Train all staff in sustainability related topics according to annual training program - Target met
- Retain diversity of employment ethnicities - Target met
- Receive zero staff complaints - Target met